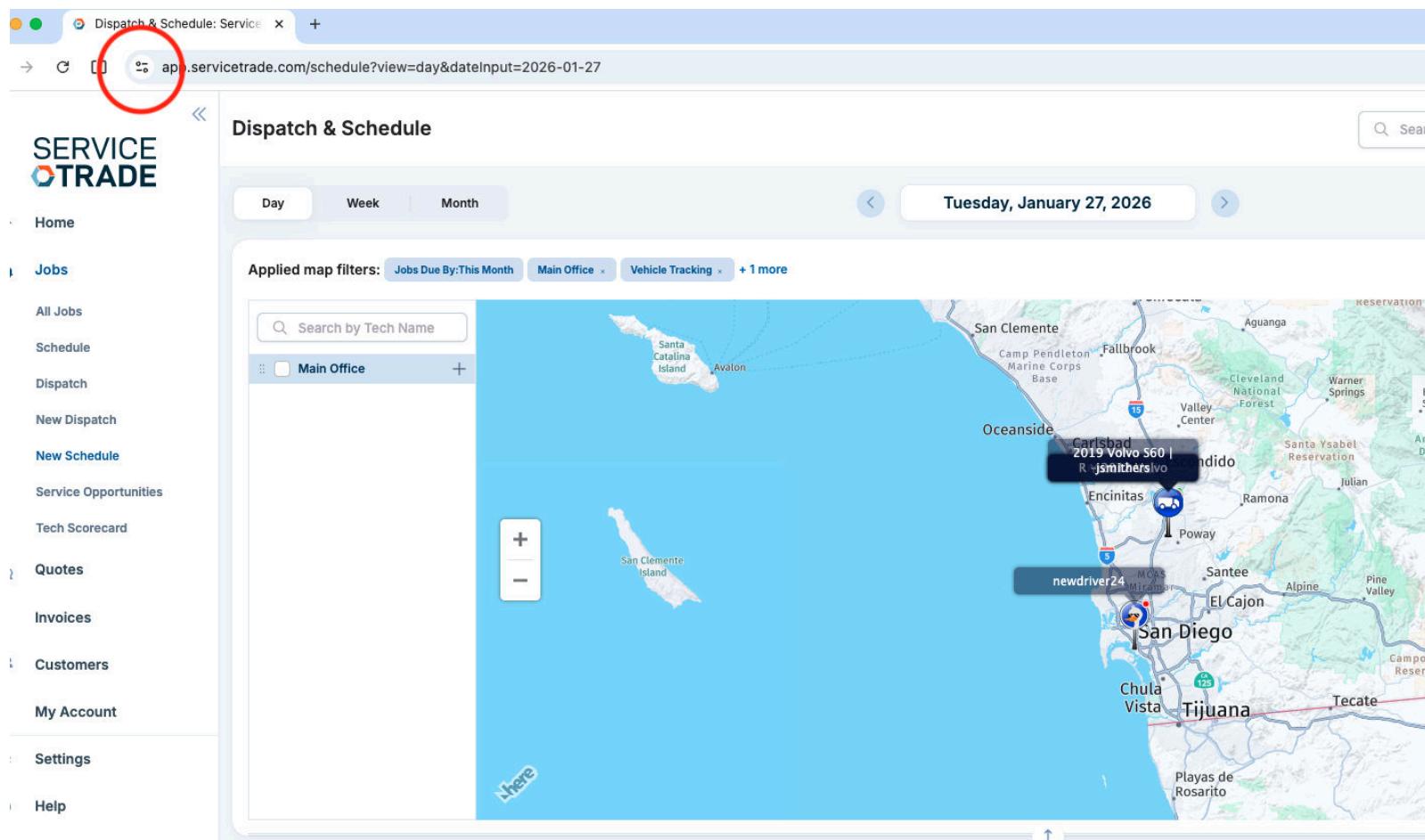




Servicetrade Chrome Extension Troubleshooting Steps

If you see a white screen after attempting to login to the Servicetrade + FieldLogix map widget, it could be due to a failed login attempt. Please follow the steps below to log out of the map widget and log back in on your Google Chrome web browser..

1. Click the website settings icon next to the browser's address bar:



2. Click the Cookies and site data link.

3. Click Manage on-device site data

Dispatch & Schedule: Service

app.servicetrade.com/schedule?view=day&dateInput=2026-01-27

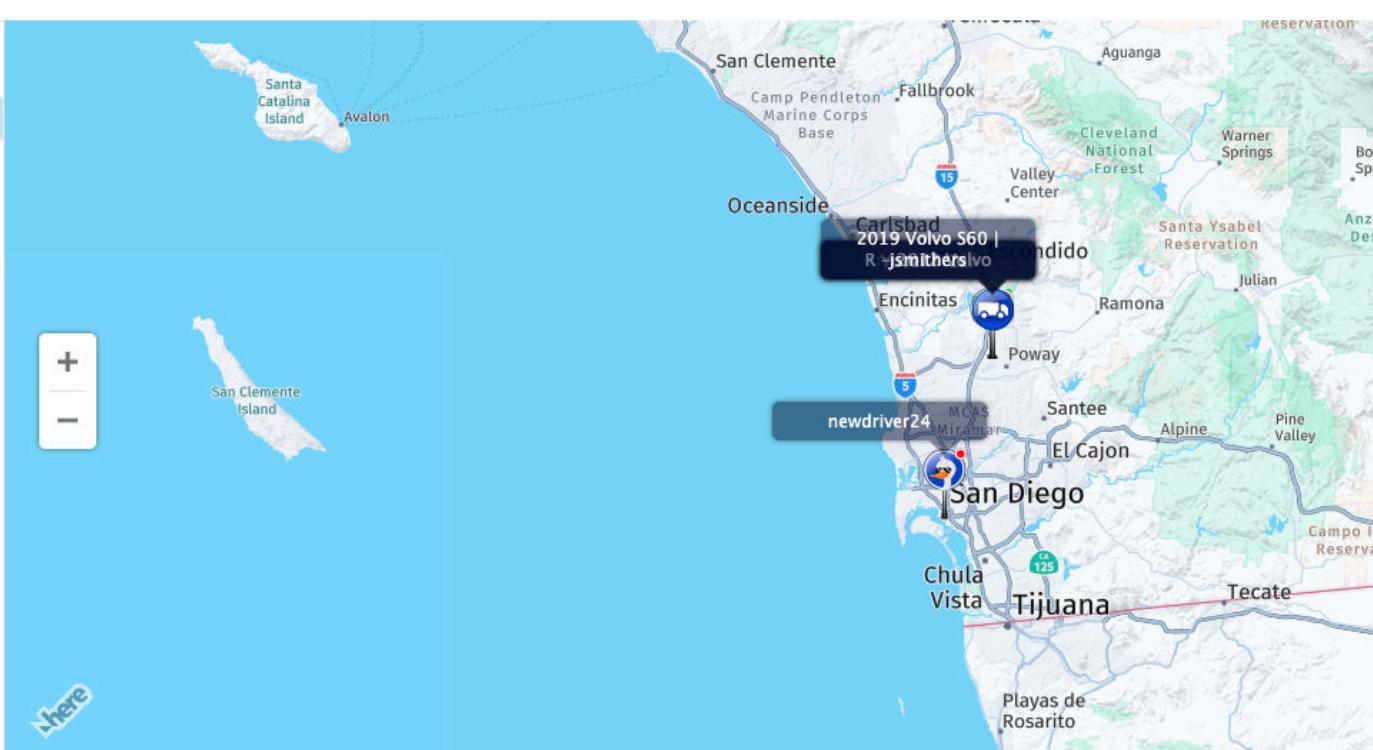
Cookies and site data app.servicetrade.com

Cookies and other site data are used to remember you, for example to sign you in or to personalize ads. To manage cookies for all sites, see [Settings](#).

Manage on-device site data 4 sites allowed

Month < **Tuesday, January 27, 2026** >

By: This Month Main Office Vehicle Tracking + 1 more



Map showing vehicle locations in Southern California, including San Diego, Tijuana, and the surrounding areas. A specific vehicle is tracked by 'R_jsmithers'vo'.

4. Click the trash can icon next to goose.fieldlogixgps.com

Dispatch & Schedule: Service +

app.servicetrade.com/schedule?view=day&dateInput=2026-01-27

Dispatch & Schedule

Day Week Month

Applied map filters: Jobs Due By: This Month Main Office Vehicle Track

Search by Tech Name: Main Office

On-device site data

To improve your visit, sites often save your activity – often to your device. [Manage site data](#)

Data from the site you're visiting

A site might save your preferred language or items you want to buy. This info is available to the site and its subdomains.

- app.servicetrade.com
- servicetrade.com

Data from embedded sites

A site can also embed content from other sites, for example images, ads, and text. These other sites can also save data.

- google.com
- goose.fieldlogixgps.com

Done

Map view showing locations like San Diego, Tijuana, and various California towns.

5. Reload your browser when prompted.

Dispatch & Schedule: Service [+](#)

app.servicetrade.com/schedule?view=day&dateInput=2026-01-27

Reload this page to apply your updated settings on this site [Reload](#)

Dispatch & Schedule

Day Week Month [Tuesday, January 27, 2026](#)

Applied map filters: [Jobs Due By: This Month](#) [Main Office](#) [Vehicle Tracking](#) + 1 more

Search by Tech Name

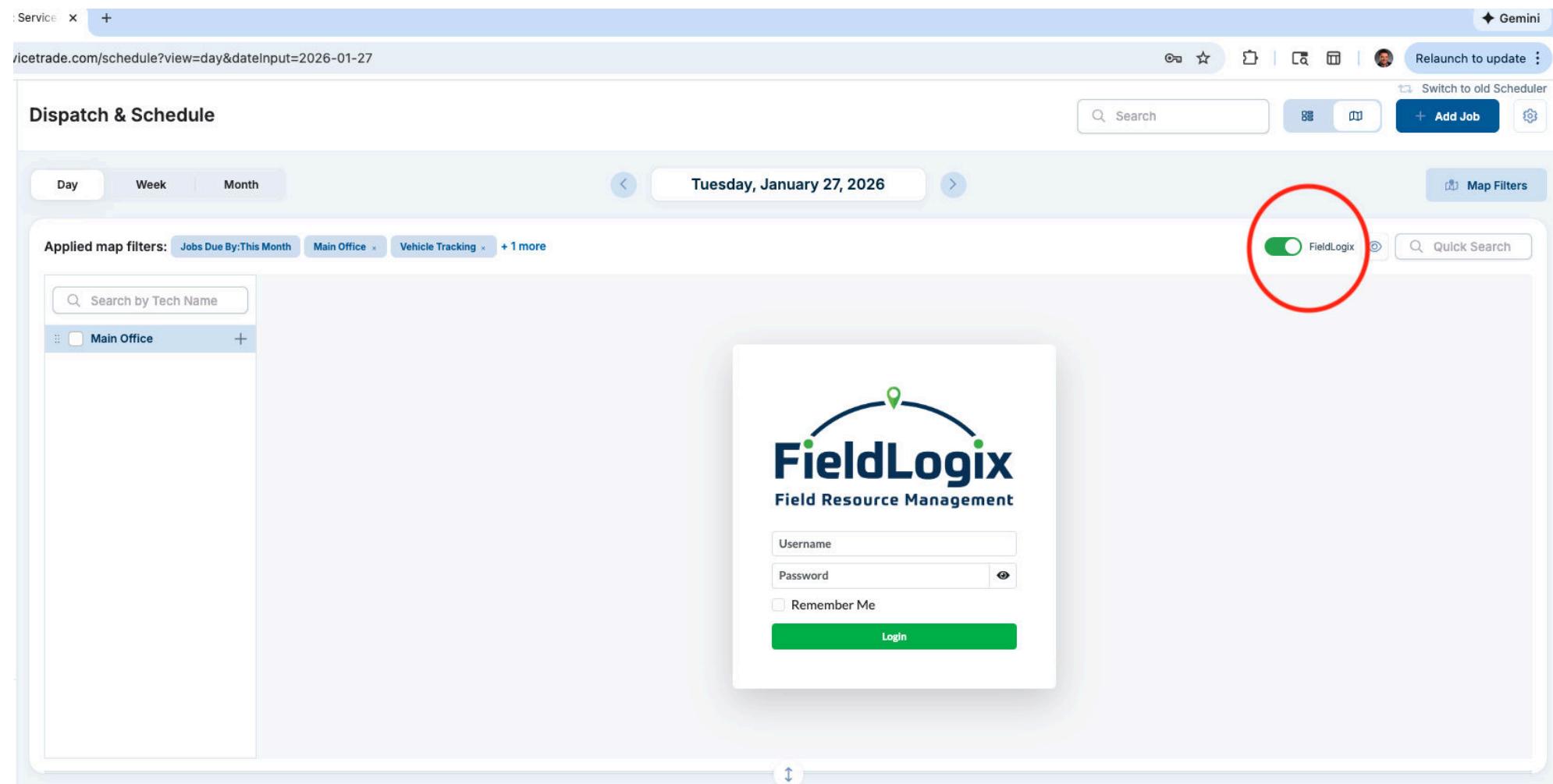
Main Office [+](#)

Search by Tech Name

Map showing locations in Southern California, including Santa Catalina Island, San Clemente, Fallbrook, Oceanside, Carlsbad, Encinitas, Poway, Santee, El Cajon, Alpine, Julian, Ramona, and Tijuana. Two specific locations are highlighted with callouts: "2019 Volvo S60 I" with "R jsmithers1vo" and "newdriver24" with a blue marker.

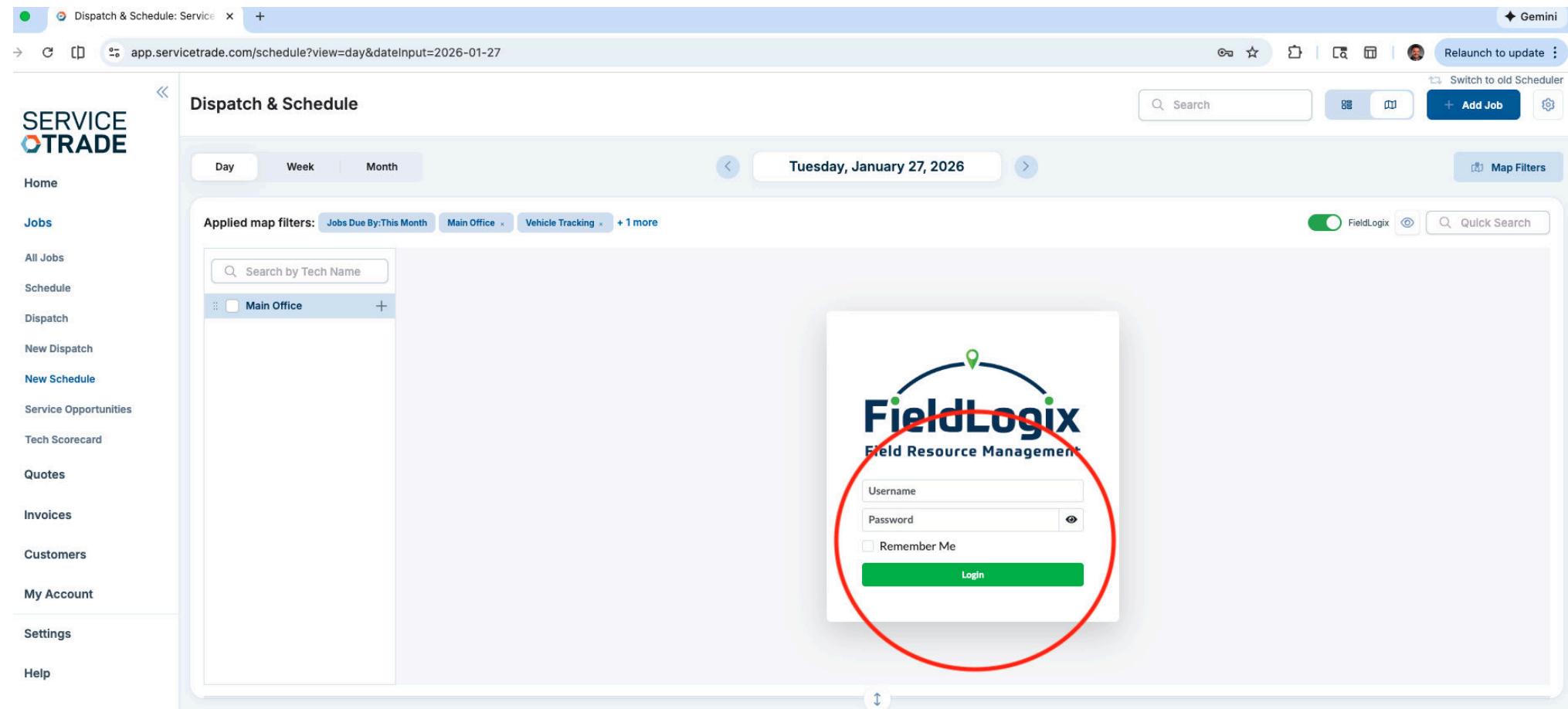
here

6. Click the ServiceTrade + FieldLogix link above the map widget



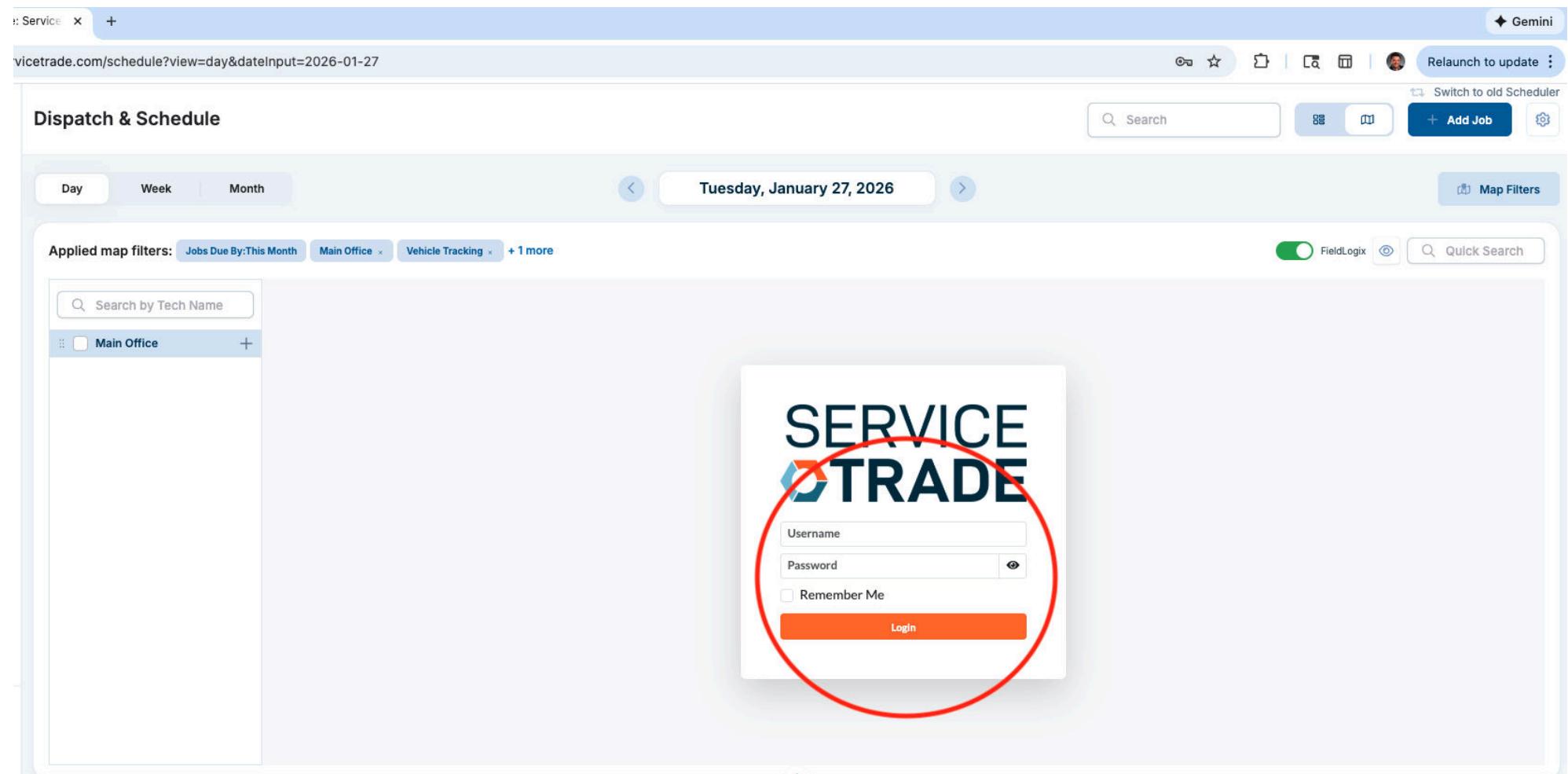
The screenshot shows the ServiceTrade Dispatch & Schedule interface. At the top, there is a navigation bar with a 'Service' tab, a '+' button, and a 'Gemini' logo. The URL in the address bar is `vicetrade.com/schedule?view=day&dateInput=2026-01-27`. The main header is 'Dispatch & Schedule'. Below the header, there are buttons for 'Day', 'Week', and 'Month', with 'Day' selected. The date is set to 'Tuesday, January 27, 2026'. On the right side of the interface, there is a 'Map Filters' section with a 'FieldLogix' toggle switch, which is highlighted with a red circle. Below this, there is a 'Quick Search' bar. On the left, there is a sidebar with a search bar for 'Tech Name' and a 'Main Office' filter set to 'Main Office'. A large central area displays a 'FieldLogix Field Resource Management' login overlay. The overlay features the FieldLogix logo with a green location pin icon, fields for 'Username' and 'Password', a 'Remember Me' checkbox, and a green 'Login' button.

7. Log into FieldLogix.



The screenshot shows the ServiceTrade Dispatch & Schedule interface. On the left, a sidebar lists various menu items: Home, Jobs, All Jobs, Schedule, Dispatch, New Dispatch, New Schedule, Service Opportunities, Tech Scorecard, Quotes, Invoices, Customers, My Account, Settings, and Help. The main area is titled "Dispatch & Schedule" and shows a date selector set to "Tuesday, January 27, 2026". Below the date is a "Applied map filters" section with "Jobs Due By: This Month", "Main Office", "Vehicle Tracking", and a "+ 1 more" button. A "Map Filters" button is also present. On the right, there is a "Search" bar, a "Relaunch to update" button, and a "Switch to old Scheduler" link. A "FieldLogix" toggle switch and a "Quick Search" bar are at the bottom right. A large red circle highlights the "FieldLogix" login overlay, which features the "FieldLogix Field Resource Management" logo and a login form with fields for "Username", "Password", and "Remember Me", and a "Login" button.

8. Log into Servicetrade.



The screenshot shows the ServiceTrade Dispatch & Schedule interface. At the top, there is a header with a 'Service' tab, a 'Gemini' logo, and a 'Relaunch to update' button. Below the header, the URL is 'servicetrade.com/schedule?view=day&dateInput=2026-01-27'. The main area is titled 'Dispatch & Schedule' and shows a date selector for 'Tuesday, January 27, 2026'. There are buttons for 'Day', 'Week', and 'Month'. A search bar and a 'Map Filters' button are also present. On the left, there is a sidebar with a 'Search by Tech Name' input field and a 'Main Office' filter selected. A large red circle highlights the 'Login' button on the central login form. The login form itself has fields for 'Username' and 'Password', a 'Remember Me' checkbox, and the 'Login' button.

Please email support@fieldlogix.com if this doesn't resolve your issue.