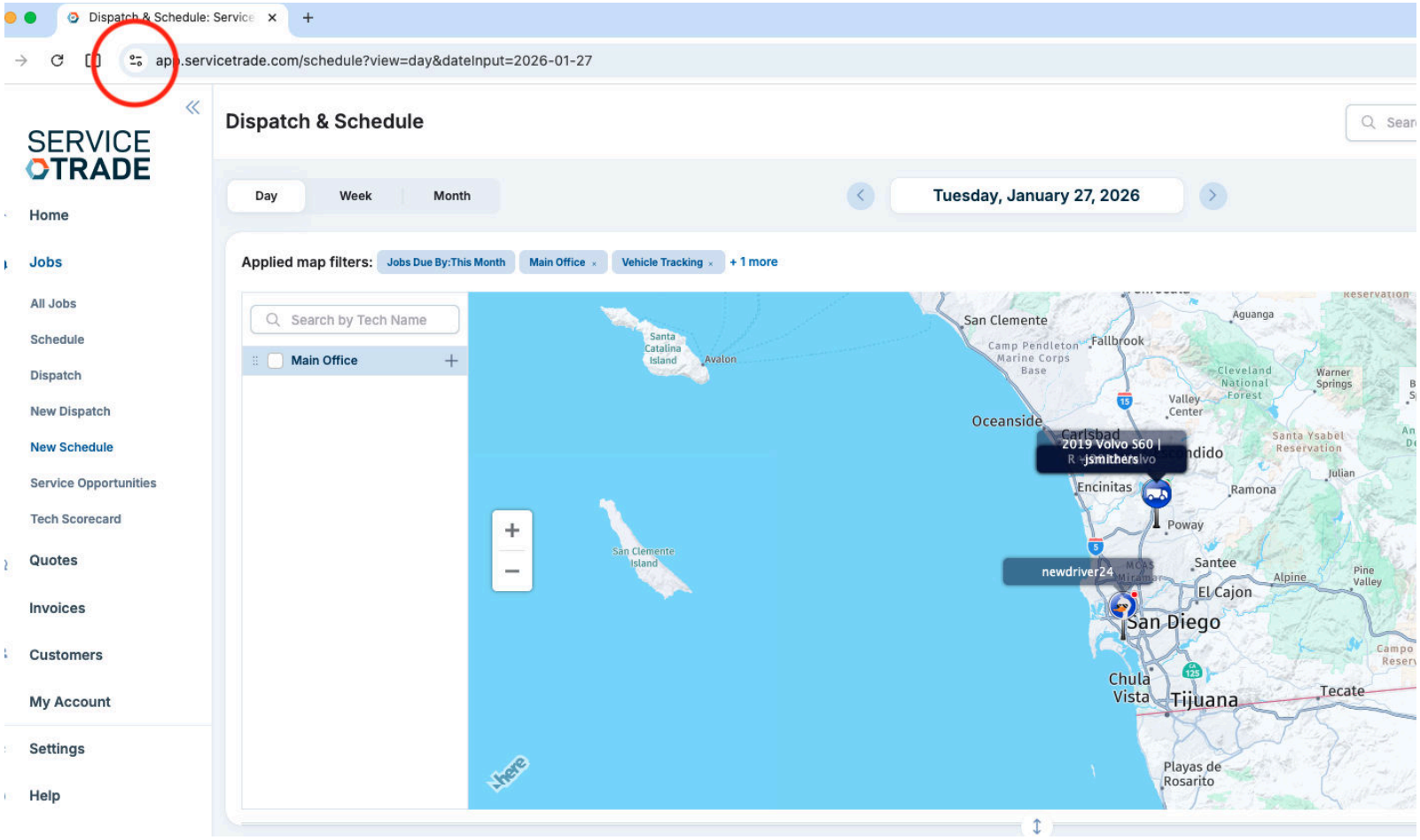
FieldLogix
Field Resource Management

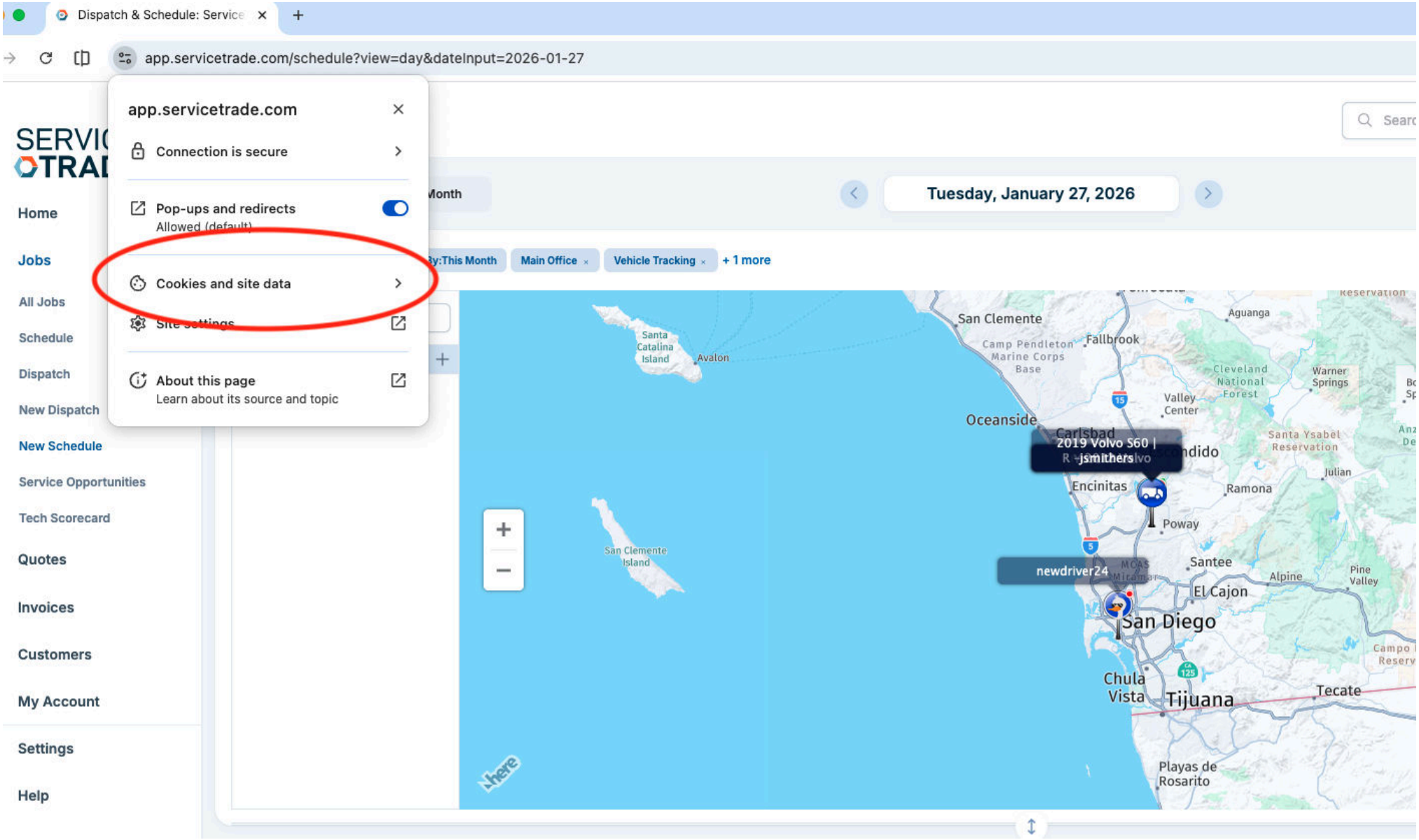
## Servicetrade Chrome Extension Troubleshooting Steps

If you see a white screen after attempting to login to the Servicetrade + FieldLogix map widget, it could be due to a failed login attempt. Please follow the steps below to log out of the map widget and log back in on your Google Chrome web browser..

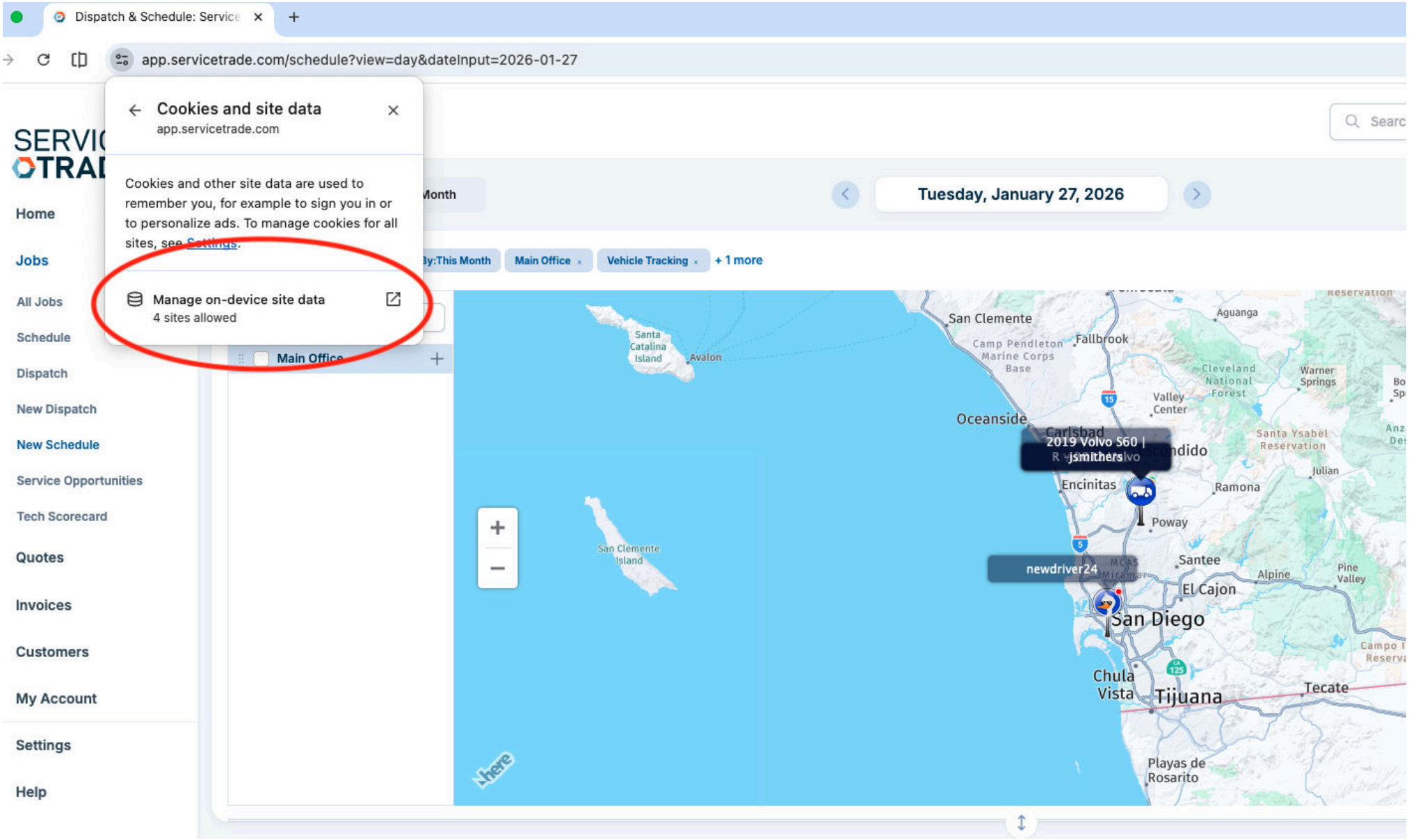
**1. Click the website settings icon next to the browser's address bar:**



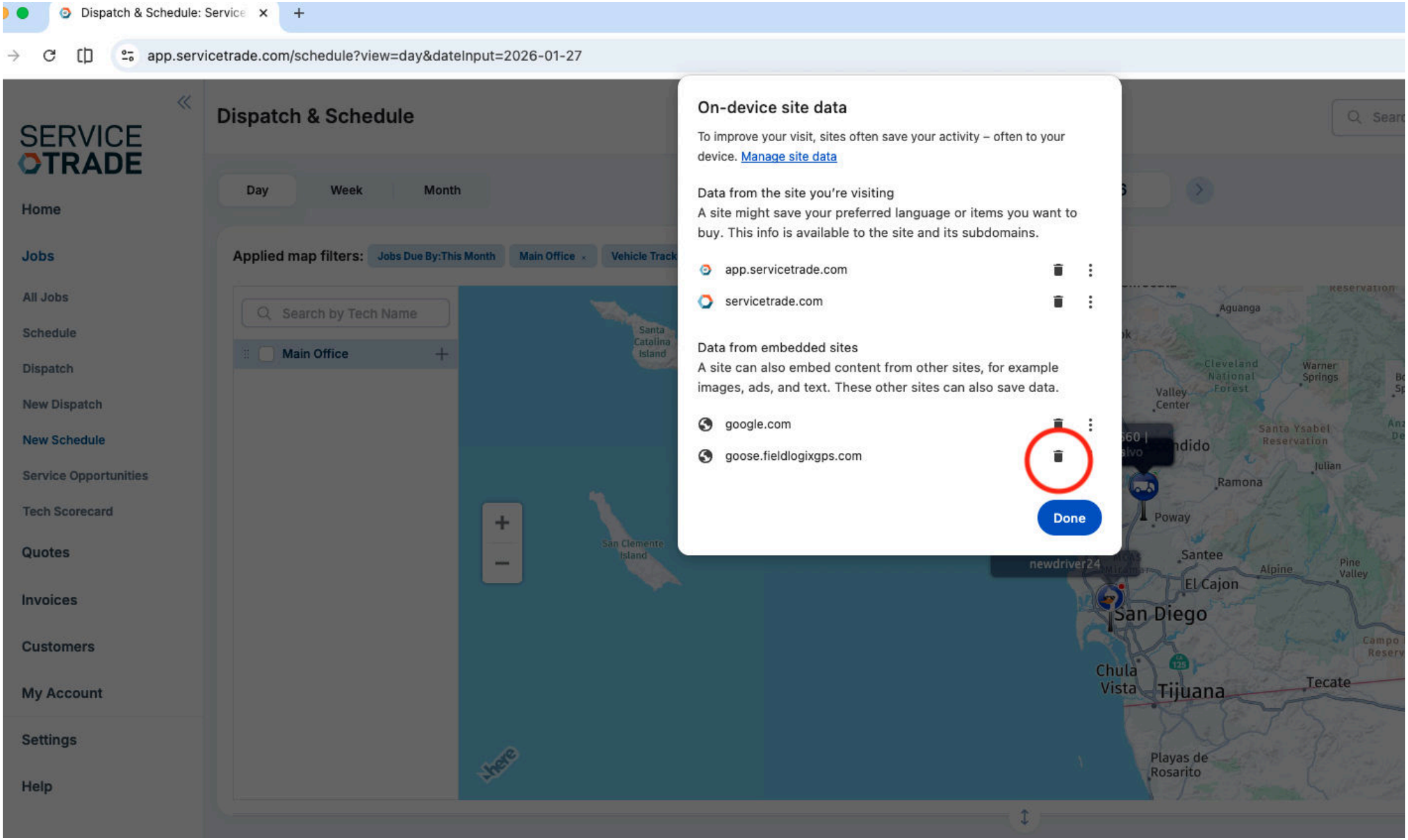
**2. Click the Cookies and site data link.**



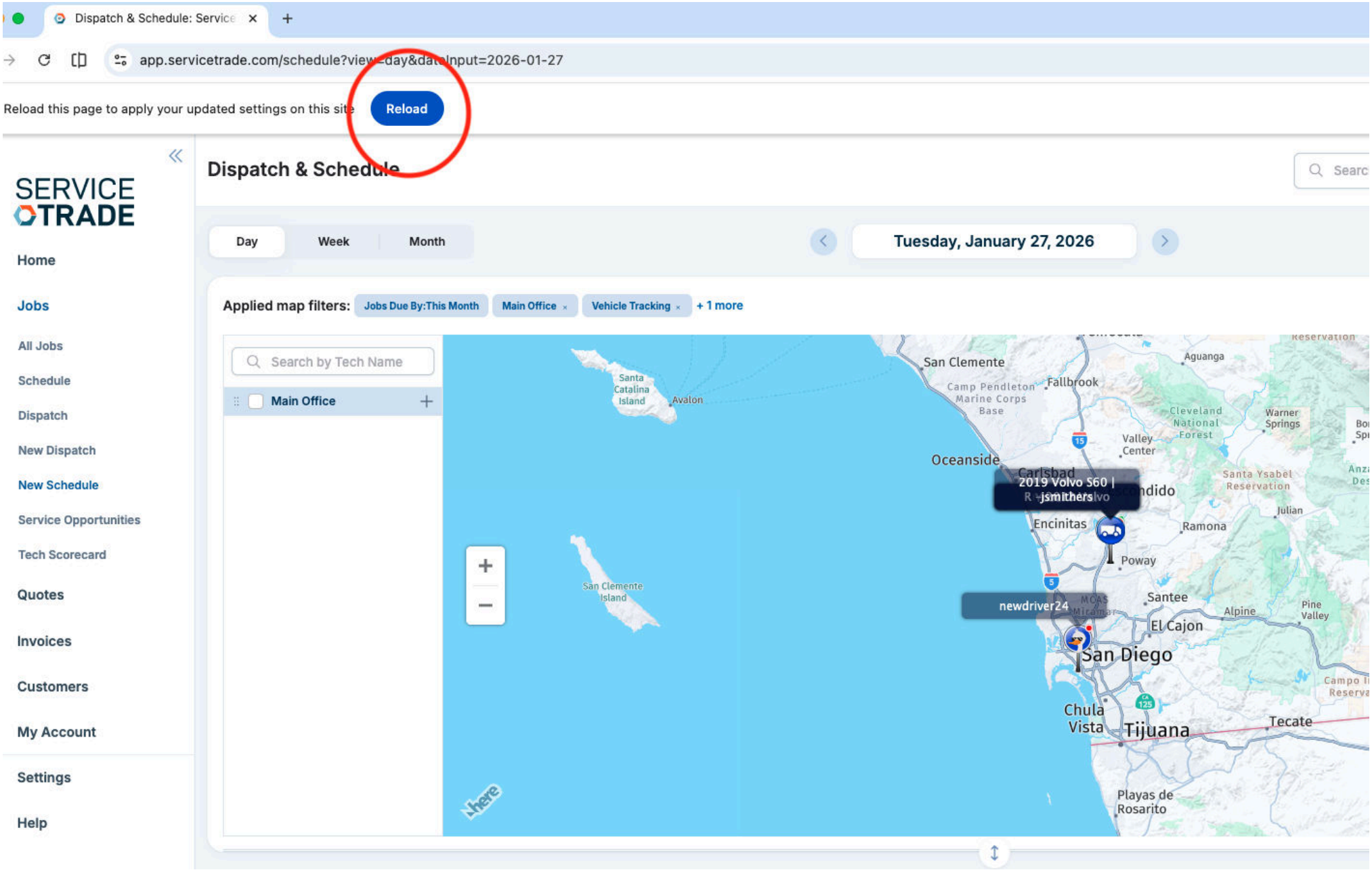
### 3. Click Manage on-device site data



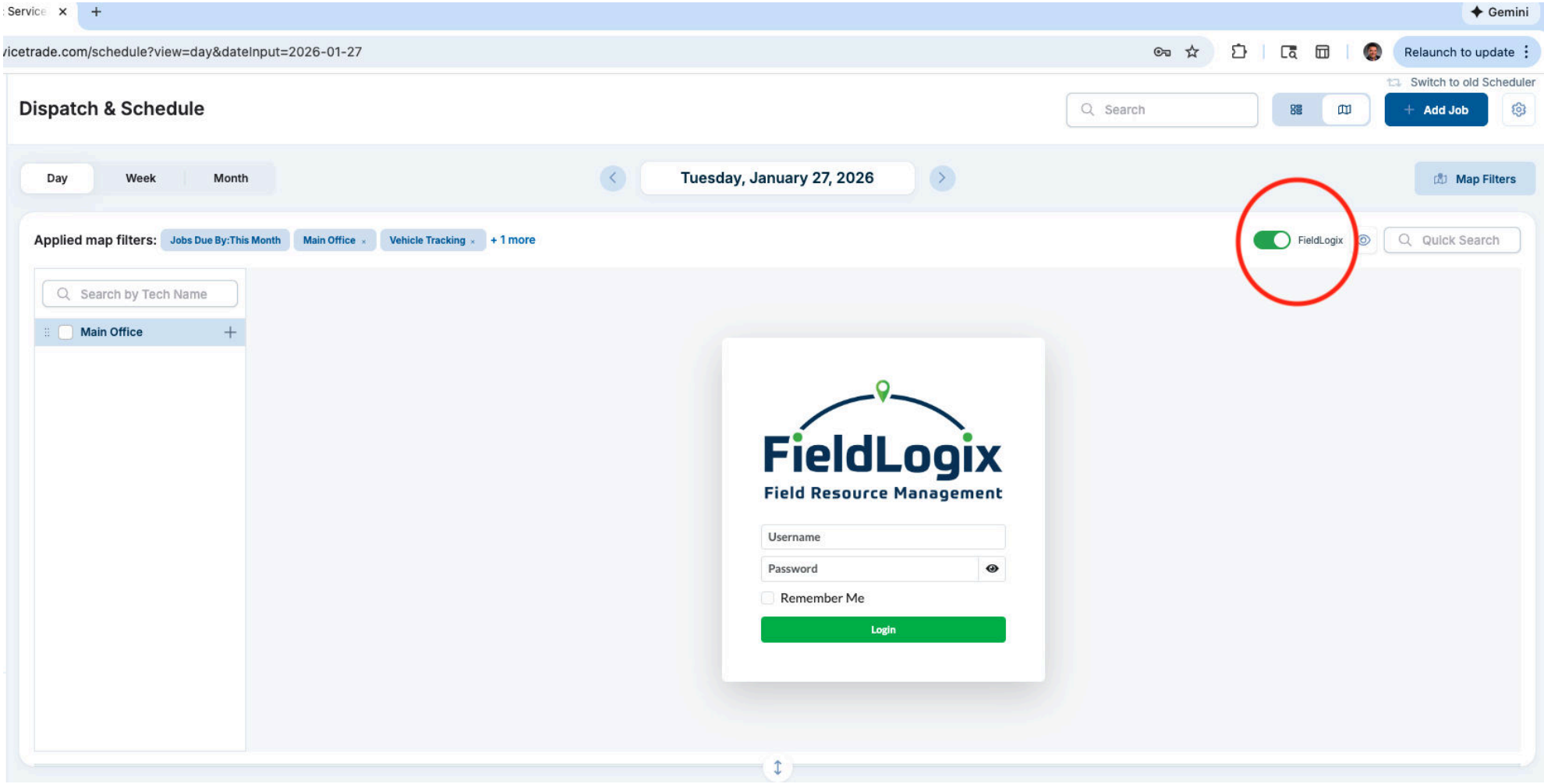
**4. Click the trash can icon next to goose.fieldlogixgps.com**



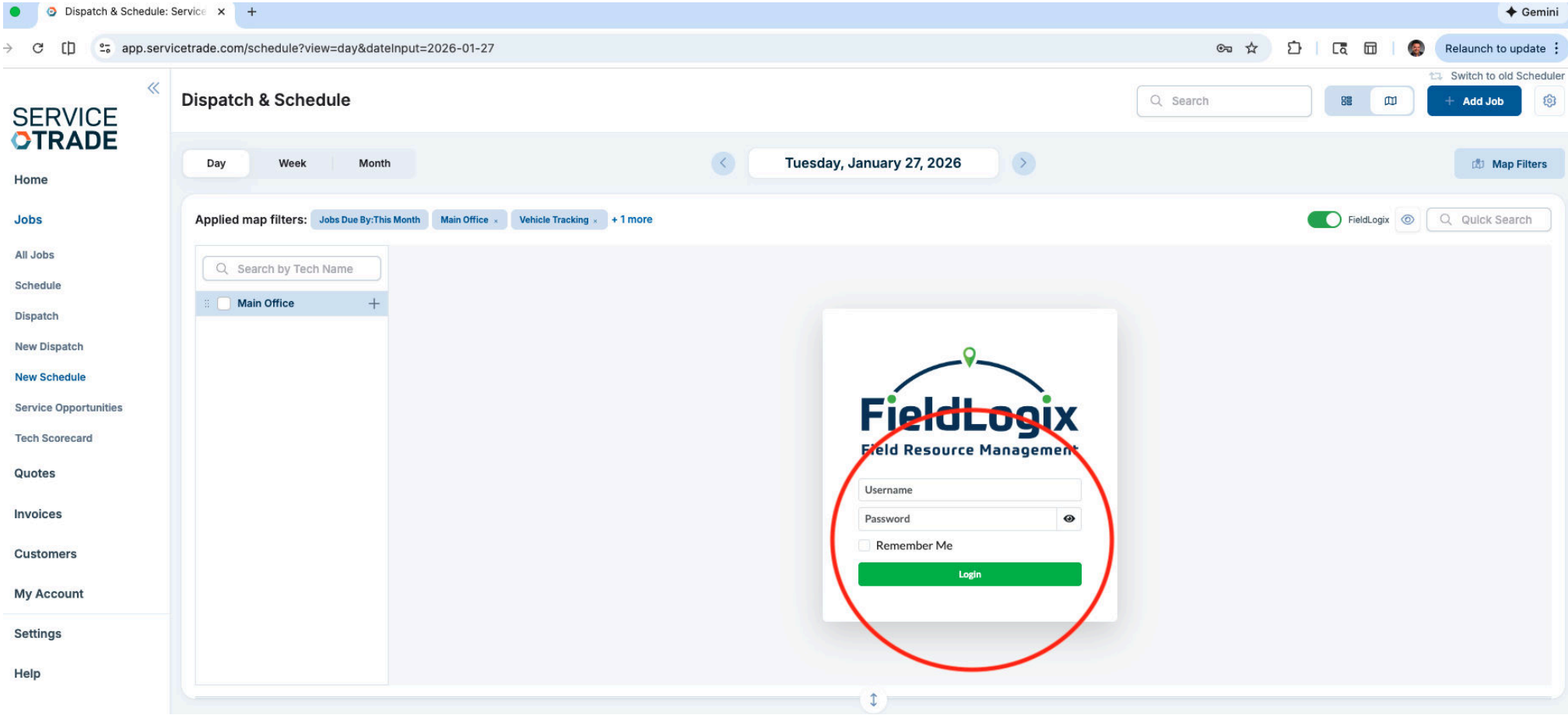
**5. Reload your browser when prompted.**



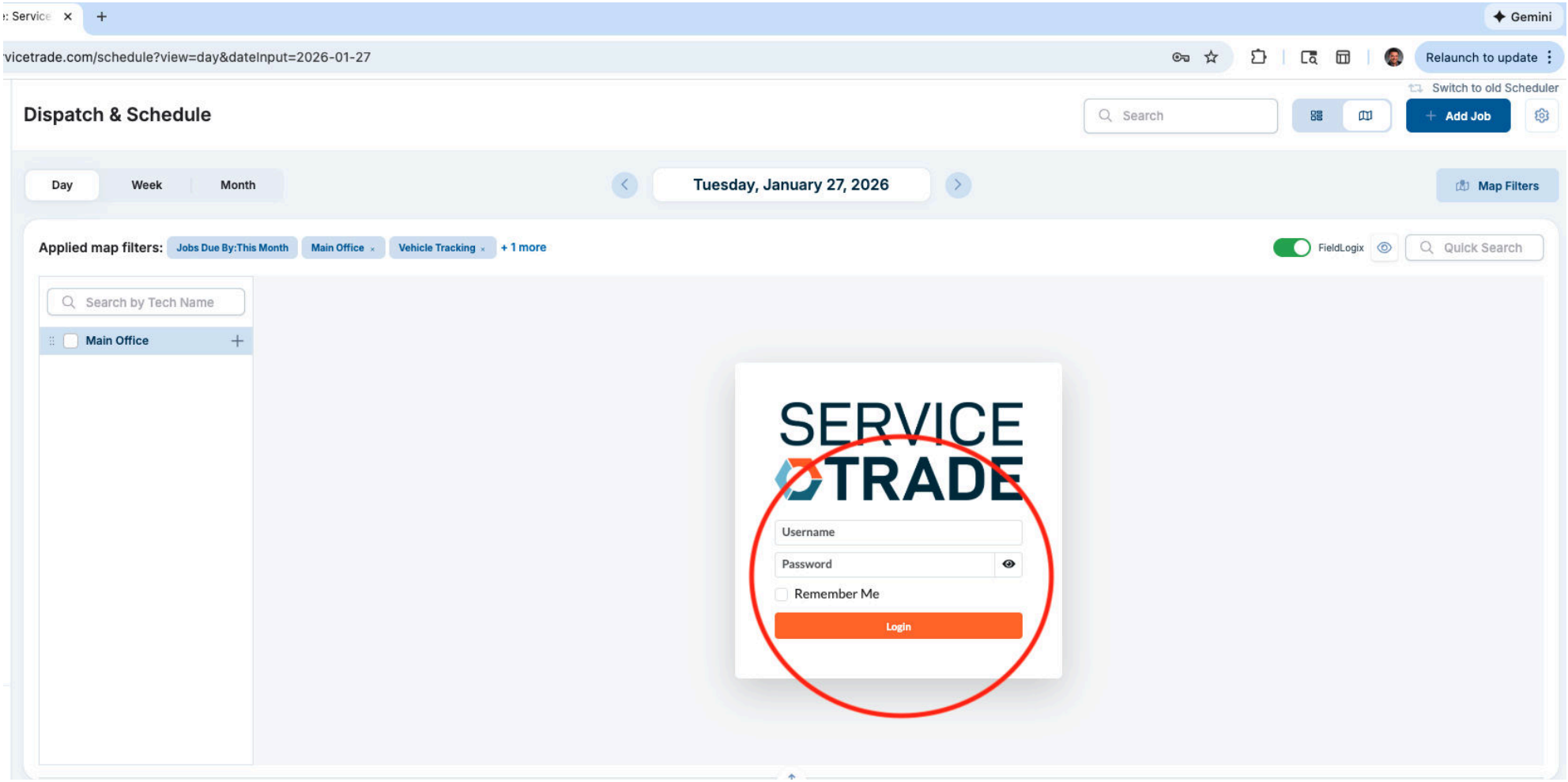
## 6. Click the ServiceTrade + FieldLogix link above the map widget



## 7. Log into FieldLogix.



**8. Log into Servicetrade.**




Please email **support@fieldlogix.com** if this doesn't resolve your issue.